DOG RIDGE WATER SUPPLY CORPORATION
PO BOX 232 • 7480 FM 2410 • Belton, TX 76513
Office: (254) 939-6533
billing@dogridgewsc.com
www.dogridgewsc.com

OFFICE USE ONLY

Acct #:

Service Address:

Dear Renter:

Welcome to Dog Ridge Water Supply Corporation. We are committed to providing reliable, high-quality water service at a reasonable cost.

Our water is sourced from Stillhouse Hollow Lake and is treated and supplied by Central Texas Water Supply Corporation, our wholesale provider. From there, Dog Ridge Water Supply Corporation distributes the water to your service meter.

Water meters are read monthly by our staff each month. Based on your usage, a bill is generated and mailed to you by the second week of the month. Payment is due on or before the 25th of each month. Payments received after the 25th will incur a $15 late fee. Accounts that remain unpaid after the 5th of the following month are subject to service interruption, at which time the meter will be locked until the balance is paid in full, plus a $75 reconnect fee. We are proud to note that most of our customers consistently pay their bills on time, but we understand that sometimes extenuating circumstances arise. If that happens and you are unable to pay your bill, please reach out to the office to make a payment arrangement to avoid service interruption.

We encourage all customers to monitor their property for potential leaks, such as dripping faucets, running toilets, or unexplained wet areas. Water is a valuable resource in the State of Texas, and conservation is essential. Please be aware that all water passing through your meter is billable, including water lost due to leaks. Signs of a possible leak may include standing water in ditches, reduced water pressure, or unusually green patches of grass. Reporting these issues promptly helps us address problems quickly and minimize water loss. Like our customers, we are responsible for paying for all water supplied to our system.

If you suspect a main line leak, please contact our office during business hours. For after-hours emergencies, you may reach our on-call service at 254-939-6533.

For your convenience, we offer an online bill payment system that allows you to securely manage your account at any time. Through this service, you can make payments, set up automatic draft (auto-pay), receive text and email notifications, and opt in for paperless billing. To get started, please visit https://pay.waterbill.com/login-drwsc-tx and register using your four-digit account number, which can be found at the top of this page provided at sign-up.

On behalf of the Board of Directors, management, and staff, we sincerely welcome you to Dog Ridge Water Supply Corporation. If you have any questions regarding your service, billing, or our policies, please do not hesitate to contact our office.

Sincerely,

Dog Ridge Water Supply Corporation

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RENTER SERVICE AGREEMENT

I. **PURPOSE:** The Dog Ridge Water Supply Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Dog Ridge Water Supply will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. **PLUMBING RESTRICTIONS:** The following undesirable plumbing practices are prohibited by State regulations:

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
C. No connection which allows water to be returned to the public drinking water supply is permitted.
D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT:** The following are the terms of the service agreement between the Dog Ridge Water Supply Corporation and _____ (the Customer(s)):
Member – Print Your Name (Not Renter)

A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
B. The Customer shall allow the property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water Systems normal business hours
C. The Water System shall notify the Customer in writing of any, cross-connection or other undesirable plumbing practice, i.e. active well, which has been identified during the initial inspection or the periodic re-inspection.
D. The Customer shall immediately correct any undesirable plumbing practice on his premises.
E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
F. The Customer shall pay all expenses related to this inspection.

IV. **ENFORCEMENT:** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER SIGNATURE: _____ DATE:_____

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RENTER SERVICE AGREEMENT

I, _____, do agree to assume **full** responsibility
Printed name of Owner (Not Renter)

for any unpaid or delinquent water bill the renter below does not pay for the service address of

_____, Belton, TX 76513.

I fully understand that if I do not pay the bill by the due date, the meter will be at risk of disconnection and a reconnect fee of $75 plus any outstanding balance would have to be paid before meter will be reconnected.

I understand that a final read on the meter will be conducted on the date the new renter assumes responsibility of the bill. This ensures that your new renter is not paying for your previous water usage.

I understand that a final bill for the water usage and meter fees effective before the new renter moves in will be sent to me and must be paid before the account can be transferred into the new renter's name.

Final Read Date: _____

This agreement is effective on _____ for account # _____.
Date Renter Moved In

_____ _____
Signature of Owner Mailing Address

_____ _____ _____ _____
City State Zip Telephone Number

Bill to be sent to:	RENTER ☐	OWNER ☐

RENTER INFORMATION

_____ _____
Printed Name of Renter Mailing Address

_____ _____ _____ _____
City State Zip Telephone Number

_____ _____
Renter's Signature Date