

- Implementation of FLOWatch for improved water tracking and reporting.
- **Administrative Updates**
 - Office Manager Amber Dulle provided an overview of the new customer payment portal, which allows customers to:
 - Manage payment information independently
 - Enroll in auto-pay
 - Receive email and text notifications
 - Opt for paperless billing
 - Make payments without prior system limitations
 - The office has transitioned from QuickBooks and ADP to Patriot Software for accounting and payroll. Employees now utilize a mobile application for timekeeping. Additionally, on-call technicians are permitted to take work vehicles home and may clock in upon receiving a service call, improving response efficiency and reducing unnecessary travel.
- FLOWatch has also been implemented to accurately track water used for flushing and to streamline required reporting to TCEQ.
- **LSLI Project Update**

Dog Ridge WSC must report to the EPA by June regarding identification of service lines containing lead or copper. If materials are identified or remain unknown, annual notification letters will be sent to affected customers until compliance is verified.

PUBLIC COMMENT:

- Paul Spitzer inquired about previously discussed pipe replacements in the Sherwood Shores 7 neighborhood. Staff confirmed that line upgrades are in progress and funded in part by a \$2 million loan with \$1 million in forgiveness. The project is currently moving from planning to the bidding phase, with MRB coordinating state communications. Mr. Spitzer also asked about regional water supply. It was noted that Dog Ridge has an annual allocation of approximately 1,500 acre-feet and currently uses about half, leaving capacity for growth.
- Marsha Aiken asked about the process for providing water service to new developments. Heidi and Rudy explained that developers must submit plans for review, after which infrastructure requirements are determined and outlined in a “Will Serve” letter.
- Bill Aiken asked whether customers could report pipe materials for the LSLI project. The board noted that while construction dates may assist, physical verification at the meter is still required for compliance.
- A customer inquired about fire hydrants in the Three Creeks area. The board confirmed installation but clarified they are not designed for fire suppression and will be labeled accordingly.
- Mr. Spitzer asked about water service in Three Creeks. It was confirmed that Phases 9 and 10 receive water from Dog Ridge WSC and sewer services from the City of Belton.

ADJOURNMENT: 7:09 PM

DOG RIDGE WATER SUPPLY CORPORATION

7645 FM 2410 Belton, Texas 76513

Minutes of the Regular Board of Directors Meeting held Monday, March 9, 2026 at 7:09 PM.

CONSENT ITEMS: February 9, 2026

Presiding Officer

- A. Minutes of the regular Board Meeting held February 9, 2026
- B. Financial Reports
- C. Expense Reports
- D. Director's Report

A motion was made to accept the consent items as presented.

Motioned by: Mark Second: Sunshine Yea: 5 Nay: 0 Minutes Accepted

OPERATIONS REPORT

- Vice President Watkins reported the following:
 - Total water pumped: 15.5 million gallons
 - Water used for sampling: 2.45 million gallons
 - Monthly flushing: 79,271 gallons
 - Daily sampling: 210,000 gallons
 - Water loss due to two line breaks: 2,167,281.7 gallons
 - Pump #18: 1,986,797 gallons
 - Pump #12: 180,484 gallons

Total accountable water loss for the reporting period: 2,456,552.7 gallons
It was noted that a 37% water loss rate is not uncommon for the system.

ENGINEER AND GENERAL MANAGER REPORT

Vice President Rudy Watkins provided updates on the following ongoing projects:

- MRB developed an asset management tool to assess aging infrastructure.
- A proposed 10-year capital improvement plan is estimated at \$60,000–\$70,000.
- The TWDB offers funding opportunities based on a points system, including:
 - Additional points for serving lower-income populations
 - The WUTAP program, which may provide a capital improvement plan at no cost, potentially saving up to \$150,000

UNFINISHED BUSINESS

- **Board Elections**

All candidates ran unopposed; no election was required. Board members elected to retain their current positions.

- **Tariff Revision**

- The revised tariff was presented, including:
- No rate increase for existing customers
- Membership fees are no longer refundable
- \$50 transfer fee for new property owners
- \$400 membership fee for new customers
- \$2,800 impact fee for builders

The Tariff was presented to the Board for a vote.

Motioned by: Jeff Second: Sunshine Yea: 5 Nay: 0 Tariff Accepted

- **Employee Retention Bonus**

The proposed employee retention bonus plan that Vice President Watkins presented at the last board meeting was presented for a vote of approval.

Motioned by: Mark Second: Jeff Yea: 5 Nay: 0 Employee Retention Bonus Accepted

- **Forensic Audit Update**

No irregularities were identified. Recommended procedural improvements have been implemented.

- **Generator Grant Update**

There was no update on the generator grant, but a response is expected any day.

- **Vote on Dog Ridge Logo Initiative**

Scott Curtis's logo design was selected. He declined the \$50 credit and requested the funds be retained to assist another customer.

The winning submission:



NEW BUSINESS

- **Discuss Board Approval to Send Letters to Local Media to Discuss Contractual Agreement for Adding Their Cameras to the 2410 Tower**

Director Jeff Combs discussed allowing local media to install equipment on the FM 2410 tower to provide weather and traffic data and generate additional revenue.

- **ExtraCo Bank Account Changeover with a Resolution to be Signed**

The Board approved transitioning to Extraco Banks and adopted the.

Motioned by: Sunshine Second: Mark Yea: 5 Nay: 0 Motion Passed

- **Discuss Water Sector Threat Briefing Webinar**

Heidi and Amber attended an EPA-led webinar addressing security threats to water systems. Preventative measures discussed included enhanced cybersecurity and surveillance. Some improvements have already been implemented..

- **Presentation of Water Leak Detection System by SebaKMT**

Rudy and Matthew have been working with SebaKMT and their leak detection system to identify where leaks are within the Dog Ridge system. Matthew provided a live map and demonstrated how the ultrasonic leak detectors are installed.

Rudy sought up to \$225,000 to pay for the system but said he has an upcoming meeting with TWDB to discuss funding options to pay for the leak detection in whole or in part.

Motioned by: Heidi Second: Sunshine Yea: 5 Nay: 0 Motion Passed

SET DATE OF NEXT MEETING

Board of Directors Meeting

President

April 13, 2026

CLOSED SESSION:

The Board entered closed session at 8:45 PM.

ADJOURNMENT:

The meeting adjourned at 9:15 PM.



Heidi Curtis | *President*

Dog Ridge Water Supply Corporation



Rudy Watkins | *Vice President*

Dog Ridge Water Supply Corporation