

DOG RIDGE WATER SUPPLY CORPORATION
7645 FM 2410
Belton, Texas 76513

Minutes of the Board of Directors Meeting held April 08, 2024, at 6:00 p.m.

Director's present:

Mauro Cortez, President Thomas Daugherty, Vice President Anjela Martinez, Sec/Treasurer
Larry Green, Director Mark Mahler, Director
Staff: Matthew Perrine

Guests:

Shawn Keim	Earl Ann Bumpus
Gary Ellis	Lee Kelly
Richard Armond	
Scott & Heidi Curtis	

Open Forum:

Shawn Keim wanted to follow up with the drought plan. Looking for answers as to what can be done to salvage members' properties with the strict water rules in place.

Gary Ellis discussed his bill regarding a line break on February 24, 2024. His contractor, DJ Adams, hit a six line. He stated that 811 was called as noted on our website and asked if we are not associated with 811 why does DRW include it on its website. Matthew asked if 811 was called, and the office was called that he provides the date and times so that DRW can back track and verify. The contractor also asked Tech why the water was not shut off when the break was being repaired and only reduced the water flow. He is disputing his bill.

Rick Armond was voicing his concerns about drought restrictions causing damage to his foundation and the loss of his grass. States that members have pools that are being damaged as well due to restrictions.

Heidi Curtis voiced her concern regarding bill not having details of fees being charged on members monthly bills. She was charged for Certified letter of \$15 however, her bill did not show those charges only the monthly water usage. Thomas voiced that charges should be reflected on monthly bills. She also stated that the tariff on the website is not complete as there are some pages missing as reflected in the wording regarding specific topics.

Mrs. Earl Ann Bumpus advises that the signs that were placed in locations to advise members of water restrictions are still on the ground even after mentioning this thirty days ago. Also suggested we invest in a speaker so that everyone attending the monthly meeting can hear what the board is discussing.

Lee Kelly, General Manager from CTWSC, was asked to attend to help clarify what causes and how the drought stages impact all DRW. He clarified who gets water from Stillhouse and Lake Belton. They have had to make some adjustments due to the drought damaging their pumps due to water being so low and picking up debris which causes major damage to pumps. He is currently applying for loans to help upgrade their pumps. He states the Stage 2 water rationing is due to drought and

their ability to keep up with demand. CTWSC services twenty-one systems and DRW is at ten percent usage. He advised that DRW can start to scale back the restrictions.

CONSENT ITEMS for the monthly meeting on MARCH 11, 2024

- **Minutes Board Meeting**
- **Directors Report**
- **Financial Summary**
- **Monthly bills**

Motion was made to accept consent items:

Motioned by: Tommy Second: Mark Yea: 5 Nay: zero Motion passed.

Monthly Operations Update- Matthew Perrine

Matthew advises we had seven leaks. The Stone Lake Trails contractor cut water and DRW techs had to fix it. There was one theft of services incident, member cut stops off and meter was in ground. Working on a SOP for this issue. Phase Ten of Three Creeks has been completed and accepted and plans provided to DRW. Phase nine of Three Creeks is getting forty meters installed. Ranch @ Latitude 31 (Whitis Ranch previously named) is starting up soon.. Working on getting new hires to start taking classes to get their "D" licenses. Cody will be working towards his "C" license. Mention was made as to March 27th incident as to employee not verifying gate was closed before leaving premises. Employee stated that remote had been having issues and overlooked not verifying gate closure. Allen is happy with being here for now. Matthew was advised that rounds take only one employee. There was a break on Audra Road on March 23rd where a contractor hit a line and we took care of fixing the line. The water on Audra Road was milky due to burn out being performed by CTWSC. Kimberly lane had a three fourths line break causing delay of meter installs. DLQOR for the quarter ending in March has been completed and sent into TCEQ. DR Horton and Three Creeks issue with our fire hydrant and meters must be moved closer to homes. DR Horton will have to incur the cost for this move and will move the fence. Matthew Estill has trees knocked over on his home and has asked if DRW can help remove stumps as they are on Dog Ridge water line. Board suggested Mr. Estill be advised that DRW can assist but he will have to incur cost of man hours and equipment to remove stumps.

Drought Contingency Plan was addressed, and we will be sending out a revised plan with letter next week to members advising of public meeting and ceasing of fines temporarily. Directors have been asked for their input on the plan and letter going out to members. Tariff needs to be updated and secretary treasurer suggested that it be broken down into sections and each director take a section to review. Lighthouse IT- any incidents or complaints are to be addressed to the acting GM who will request audio / camera video from Lighthouse to be reviewed. These complaints are to be shared with all board of directors. It was reiterated that a third party will oversee retrieving audio calls when needed and camera video. This third party will be the only ones who have access to voice and video cameras as previously agreed. Next bill Pay was discussed and board agreed to not participate at this time.

Executive session was called at 9:01 pm. To discuss personnel matters.
Regular meeting resumed at 10:03p.m.

SET DATE OF NEXT MEETING

President

- Board of Directors Meeting

MAY 13, 2024

ADJOURNMENT: 10:04 p.m.

Motioned by: Thomas Second: Larry Yea: 5 Nay: zero Motion passed.

Motioned by: Thomas Second: Mark

Mauro Cortez, President, DRWSC

Anjela Martinez, Secretary/ Treasurer, DRWSC

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